

Notice of References Cited	Application/Control No. 09/865,827	Applicant(s)/Patent Under Reexamination SIMPSON ET AL.	
	Examiner Vivek D. Koppikar	Art Unit 3626	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"New Software Enables Self-Service Transactions for Group Life/Health;" By Ara C. Tremblay; published in Technology on March 4, 2002, p. 34.
	V	"Cutting Out the Middleman;" May 31, 1999; ISSN: 0893-8202; National Underwriter Life & Health-Financial Services Edition, Volume 103, Number 22, p. A15.
	W	"Automating Collision claims;" May 1994; Lafferty Ltd. Insurance Industry International; p. 13.
	X	"Revenge of the the Bricks; by Ron Panko; Gale Group, Inc.; A.M. Best Company, Inc. Best's Review; No. 1, Volume 102; Page 27; ISSN: 1527-5914. IAC-ACC-NO-74938853.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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